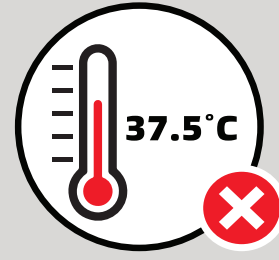




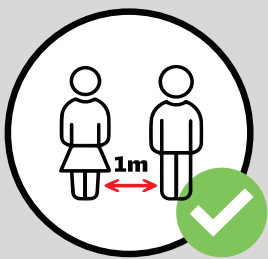
While you were away from our properties

- Enhanced cleaning and disinfection as needed to maintain building health
- UV-disinfectant robots deployed only at our malls in Singapore
- Monitored and maintained each property's indoor air quality
- Checked on the operation of all plumbing fixtures to maintain water quality
- Lobby furniture may be removed or reconfigured to support safe distancing and limit common area congregation
- Installed signage that provide safe distancing guidance
- Contact-tracing process set as standard operating procedure in place



When you return to our properties

- On-going enhanced cleaning
- Lift call buttons will be sanitised on a frequent basis
- Personal hygiene measures like hand sanitiser stations throughout the common spaces
- In some cases, property management will conduct temperature checks with the use of thermal scanners
- Frontline staff, security staff and building personnel equipped with masks at all times
- Use contactless or proximity access cards for entry where possible



Safe distancing at our properties

- Observe safe distancing measures and respect each property's specific protocols
- Abide by the safe distancing markings in lift lobbies, lifts and common areas
- Reduced queuing and lift occupancy guidelines
- One-way routes around floor spaces at some properties
- Avoid physical interaction where required
- Limit visitors and guests, if possible
- Meet virtually to limit face-to-face meetings at the workplace



Taking care of your hygiene and health

- Follow new conference room seating arrangement and limits at the workplace
- Always wear masks, if mandated
- Please stay home and see a doctor if unwell
- Observe personal hygiene. Wash and sanitise your hands regularly
- Clean and sanitise your personal workspace regularly