

FRASERS PROPERTY RETAIL BOOSTS HEALTH AND SAFETY MEASURES FOR PHASE 1 OF SAFE REOPENING

SINGAPORE, 1 JUNE 2020

As Singapore gears towards the gradual resumption of economic activities in three phases, **Fraser's Property Retail** shared ongoing measures for Phase 1: Safe Reopening to continue upholding high public health standards at its malls. These include technology partnerships with local firms, elevated hygiene processes and standards, and reinforcing safe distancing measures. New initiatives aimed at frontline staff and tenants will also be rolled out to further step up efforts to protect the communities that Fraser's Property Retail operates in.

Mr Tan Kee Yong, Chief Operating Officer of Fraser's Property Retail, said: "It takes the collective effort of the entire community to stem the spread of COVID-19. Over the past months, we have forged technology partnerships with local firms which not only reinforces a Singapore corporate effort to combat the pandemic, but enables us to continue to tap on technology and automation to increase our operational efficiency. These precautionary measures, together with the establishment of new standards and processes and the distribution of masks to our tenants and frontline staff will help ensure that our malls remain safe spaces for the community that we serve. We would also like to remind everyone to remain vigilant and join us in minimising the risk of community transmission."

Rolling out enhanced tech solutions

UV Disinfecting Autonomous Mobile Robots in collaboration with PBA Group

- In April 2020, Fraser's Property Retail announced a collaboration with PBA Group to become the first mall operator in Singapore to roll out the made-in-Singapore UV Disinfecting autonomous mobile robots – called Sunburst UV Bots. Each UV Bot is equipped with a camera, built-in sensors, software, and an ultraviolet-C light module which emit powerful UV-C rays to eradicate viruses. The UV Bots will supplement existing manpower in upkeeping hygiene and sanitisation standards in the malls. The first UV Bot has been rolled out at Northpoint City, with 10 more UV Bots to be rolled out to the other malls by the end of this month.

Piloting delivery services on Fraser's Makan Master

- As enhanced safe distancing measures continue to be in effect, delivery services will see sustained demand especially for F&B businesses. In April, delivery services were piloted on Fraser's Property Retail's digital F&B concierge, Fraser's Makan Master for over 100 tenants in addition to contactless pre-order, pay and collect options. Tenants can make use of Fraser's Makan Master on the Fraser's Experience (FRX) app as an avenue to reach out to their customers who continue to opt for pre-ordering of takeaway or delivery services.

Enhancing hygiene and health processes and standards

Distribution of masks and face shields

- Fraser's Property Retail committed US\$50,000 to purchase its first batch of made-in-Singapore masks from Razer's mask manufacturing line. The masks will be distributed to over 1,300 tenants across 14 malls and all frontline staff at Fraser's Property Retail.
- In addition, face shields will also be distributed to tenants, frontline staff, and vendors as an added layer of protection to keep them safe.

Increasing frequency and standards of sanitisation of the malls

- Besides an increase in frequency of cleaning and routine inspection, the latest tools and solutions are being adopted to guard against bacteria and viruses. These standards will see processes being

streamlined for wipe-down and cleaning at the malls' lifts, toilets, and common areas. Disinfectant using PhotoPlasma technology is also applied on lift cars, lift buttons, toilets, and other high contact areas for enhanced safety. With phased resumption of tenant activities in various trade categories, support will be provided for tenants to sanitise, and conduct pest control measures in their premises.

Disinfecting and flush-out exercise for exhaust, pipes and systems

- To maintain the quality of the malls' indoor air environment, all air-conditioning and ventilation systems have been sanitised with disinfecting agents. Carpark exhaust ducts, main grease pipes and sewer lines are also being sanitised to ensure appropriate levels of hygiene. Various tests are being conducted to ensure overall health and hygiene standards.

Reinforcing safe distancing measures

- In line with current regulations, existing safety measures such as temperature screening using thermal scanners and checking in and out using SafeEntry to support contact tracing will continue to be in place for all mall visitors. Staff will continue to facilitate and monitor these measures.
- To reduce physical contact points, the push buttons for sliding doors have been disabled, and opening or closing of doors will be automatically detected by motion sensors. More hand sanitisers will also be deployed near high touch surfaces in the malls such as on pillars near escalator landings, entrances, and atriums. All visitors will have to continue adhering to safe distancing markings on signs and floor stickers.

Supporting social causes

- In support of Razer's #ForSingaporeansBySingaporeans initiative, Frasers Property Retail provided spaces across all its malls for the deployment of Razer's mask vending machine. Singaporeans can claim their free mask by Razer from the vending machine as well as purchase more masks at their convenience when patronising its malls.

Frasers Property Retail's portfolio consists of 14 malls¹ in Singapore, which includes retail properties held under Frasers Centrepoint Trust as well as retail properties managed by AsiaMalls Management Pte. Ltd.

About Frasers Property Retail

¹ The 14 malls in Frasers Property Retail's portfolio include Anchorpoint, Bedok Point, Causeway Point, Changi City Point, Eastpoint Mall, Northpoint City, The Centrepoint, YewTee Point and Waterway Point, as well as the five malls under AsiaMalls Management Pte. Ltd.'s portfolio namely Century Square, Hougang Mall, Tiong Bahru Plaza, Tampines 1 and White Sands.

Frasers Property Retail is a retail-focused platform under Frasers Property Singapore, a strategic business unit of SGX-listed Frasers Property Limited (“Frasers Property” and together with its subsidiaries, the “Frasers Property Group” or the “Group”).

Frasers Property Retail oversees asset, property and development management of the Group’s retail assets in Singapore, and management of Frasers Centrepoint Trust. This represents an asset under management size of S\$8.6 billion as at 31 March 2020, including assets held across Frasers Property Singapore, Frasers Centrepoint Trust, and the Group’s strategic investments in the PGIM Real Estate AsiaRetail Fund Limited.

Frasers Property Retail’s portfolio comprises 14 shopping malls in Singapore, including suburban retail malls in highly-populated areas and integrated mixed use developments such as Northpoint City, the largest mall in Northern Singapore, and Waterway Point, Punggol’s first waterfront development.

About Frasers Property Singapore

Frasers Property Singapore is a strategic business unit of SGX-listed Frasers Property Limited, a multi-national company that owns, develops, and manages a diverse and integrated property portfolio with total assets of approximately S\$38.7 billion as at 31 March 2020.

Frasers Property Singapore owns, develops and/or manages residential, retail, office, business space and business park properties in Singapore. Its business also includes management of office and business space properties in Singapore held by Frasers Logistics & Commercial Trust.

Over the years, it has developed over 21,000 quality homes. It oversees a portfolio of 14 shopping malls and seven office, business space and business park properties. Seven of the retail assets, and two of the office and business space properties are held under Frasers Centrepoint Trust and Frasers Logistics & Commercial Trust respectively.

For more information on Frasers Property Singapore, please visit www.frasersproperty.com/sg

About Frasers Property Limited

Frasers Property Limited (“Frasers Property” and together with its subsidiaries, the “Frasers Property Group” or the “Group”), is a multi-national owner-operator-developer of real estate products and services across the property value chain. Listed on the Main Board of the Singapore Exchange Securities Trading Limited (“SGX-ST”) and headquartered in Singapore, the Group has total assets of approximately S\$38.7 billion as at 31 March 2020.

Frasers Property’s multi-national businesses operate across five asset classes, namely, residential, retail, commercial & business parks, industrial & logistics as well as hospitality. The Group has businesses in Southeast Asia, Australia, Europe and China, and its well-established hospitality business owns and/or operates serviced apartments and hotels in over 70 cities across Asia, Australia, Europe, the Middle East and Africa.

Frasers Property is also the sponsor of two real estate investment trusts (“REITs”) and one stapled trust listed on the SGX-ST. Frasers Centrepoint Trust and Frasers Logistics & Commercial Trust are focused on retail, and industrial & commercial properties respectively. Frasers Hospitality Trust (comprising Frasers Hospitality Real Estate Investment Trust and Frasers Hospitality Business Trust) is a stapled trust focused on hospitality properties. In addition, the Group has two REITs listed on the Stock Exchange of Thailand. Frasers Property (Thailand) Public Company Limited is the sponsor of Frasers Property Thailand Industrial Freehold & Leasehold REIT, which is focused on industrial & logistics properties in Thailand, and Golden Land Property Development Public Company Limited is the sponsor of Golden Ventures Leasehold Real Estate Investment Trust, which is focused on commercial properties.

The Group is unified by its commitment to deliver enriching and memorable experiences to customers and stakeholders, leveraging its people, knowledge and capabilities from across markets to deliver value in its multiple asset classes.

For more information on Frasers Property, please visit frasersproperty.com.