

PRESS RELEASE

## Fraser's Hospitality Clinches 52 Awards in the 2020 Tripadvisor Travellers' Choice Awards

*Reviews from travellers also place Fraser Suites Diplomatic Area, Bahrain and Fraser Residence Nankai, Osaka in the top one per cent of properties worldwide*



*The indoor pool at Fraser Suites Diplomatic Area, Bahrain*

**Singapore, 7 September 2020** – In spite of today's global travel lockdowns, Fraser's Hospitality, a member of Fraser's Property Group, has clinched 52 awards for close to half of its hotels and serviced residences from the recent 2020 Tripadvisor Travellers' Choice Awards, reaffirming its gold-standard properties and service excellence.

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| The | Aberdeen<br>Abuja<br>Bahrain<br>Bangkok<br>Barcelona<br>Beijing<br>Belfast<br>Berlin<br>Birmingham<br>Brighton | Brisbane<br>Bristol<br>Budapest<br>Buniram<br>Cambridge<br>Changsha<br>Cheltenham<br>Chengdu<br>Dalian<br>Doha | Dubai<br>Dundee<br>Edinburgh<br>Exeter<br>Frankfurt<br>Geneva<br>Glasgow<br>Guangzhou<br>Hamburg<br>Hanoi | Harrogate<br>Henley-on-Thames<br>Ho Chi Minh City<br>Istanbul<br>Jakarta<br>Johor<br>Kuala Lumpur<br>Leeds<br>Leipzig<br>Liverpool | London<br>Manchester<br>Melbourne<br>Muscat<br>Nanjing<br>Newcastle<br>New Delhi<br>Osaka<br>Oxford<br>Paris | Perth<br>Poole<br>Reading<br>Riyadh<br>Seoul<br>Shanghai<br>Shenzhen<br>Singapore<br>St Andrews<br>Stratford-upon-Avon | Sydney<br>Tianjin<br>Tunbridge Wells<br>Wimbledon<br>Winchester<br>Wuhan<br>Wuxi<br>York<br>Tokyo (2020)<br>Penang (2021) | Bournemouth (2022)<br>Putrajaya (2022) |
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The awards are based on travellers’ reviews, opinions and ratings collected on the global travel platform in 2019, prior to the pandemic.

Among the recognised properties were *Fraser Suites Diplomatic Area, Bahrain* and *Fraser Residence Nankai, Osaka*. Both won the Travellers’ Choice Best of the Best, placing them in the top one per cent of all property listings worldwide.

*Fraser Suites Diplomatic Area, Bahrain* was also recognised as one of the Top 25 Luxury Hotels in the Middle East, while *Fraser Residence Nankai, Osaka* was awarded the Top 25 Hotels for Families and Top 25 Hotels in Japan.

Additionally, *Fraser Suites Le Claridge Champs-Élysées Paris*, *Fraser Suites Glasgow*, *Fraser Suites Harmonie Paris La Défense*, *Malmaison London* and *Hotel du Vin Bristol, City Centre* celebrated their induction into the Hall of Fame as recipients of the Travellers’ Choice for Hotels Award for the 10<sup>th</sup> consecutive year.

Chief Executive Officer of Frasers Hospitality, Mr Koh Teck Chuan, says these recent accolades represent Frasers Hospitality’s commitment to upholding the highest standards of service while also ensuring the health, safety and well-being of guests.

“2020 has been an unprecedented year for the hospitality sector due to the onset of COVID-19 and during these challenging times, we continue to do everything we can to care for our guests. It is heartening that in spite of the situation today, our properties worldwide have once again been recognised by travellers as their preferred accommodation choice.

“With demand for travel starting to pick up, we remain dedicated to our #FraserCares commitment and have taken the past few months to introduce new health and safety initiatives

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to prioritise guests’ well-being, including a new cleaning regime and safe distancing protocols. We look forward to welcoming guests back to our award-winning properties, whether it be from domestic travel with more people opting for staycations or international guests as borders start to reopen between certain countries,” said Mr Koh.

Following the easing of local COVID-19 measures in the UK and Europe, Frasers Hospitality has gradually reopened its properties across Germany, France, Switzerland, Spain, England and Scotland. The group has also timed its new openings to capture opportunities from the resumption of domestic tourism as it continues to expand globally.

*Fraser Residence Chengdu* and *Fraser Place Xintiandi, Shanghai*, for example, opened in June 2020 on the back of resilient occupancy rates of Frasers Hospitality’s properties in China due to support from a strong base of long-stay corporate guests. *Capri by Fraser, Leipzig / Germany* and *Fraser Suites Akasaka* in the heart of Tokyo were also recently opened to cater to both business and digitally-driven leisure travellers looking to resume travel in these popular cities.

Frasers Hospitality’s portfolio stands at more than 140 properties in over 70 cities worldwide<sup>1</sup>.

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<sup>1</sup> Includes properties under management contracts and development

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**Note to Editors**

**Fraser Suites Diplomatic Area, Bahrain**

Located within the CBD, Fraser Suites Diplomatic Area, Bahrain offers 114 Gold-Standard, fully furnished apartments for both business and leisure travellers to Manama. The serviced residence also offers a wide range of business and recreational amenities, including an indoor pool, Moroccan bath, business centre and Kids Club. Guests can also enjoy their meals indoors safely using the fully equipped kitchenette.

**Fraser Residence Nankai, Osaka**

In Japan, Fraser Residence Nankai, Osaka is ideally located in the heart of vibrant Namba, where living, working and shopping is made convenient for travellers. Providing easy access to the Kansai region, Japan's cultural and historical centre, the spacious serviced residence offers a tranquil, luxurious space amidst the city's hustle and bustle with a wide range of facilities and amenities within.

**About Frasers Property Limited**

Fraser's Property Limited ("Fraser's Property" and together with its subsidiaries, the "Fraser's Property Group" or the "Group"), is a multi-national owner-operator-developer of real estate products and services across the property value chain. Listed on the Main Board of the Singapore Exchange Securities Trading Limited ("SGX-ST") and headquartered in Singapore, the Group has total assets of approximately S\$38.7 billion as at 31 March 2020.

Fraser's Property's multi-national businesses operate across five asset classes, namely, residential, retail, commercial & business parks, industrial & logistics as well as hospitality. The Group has businesses in Southeast Asia, Australia, Europe and China, and its well-established hospitality business owns and/or operates serviced apartments and hotels in over 70 cities across Asia, Australia, Europe, the Middle East and Africa.

Fraser's Property is also the sponsor of two real estate investment trusts ("REITs") and one stapled trust listed on the SGX-ST. Fraser's Centrepont Trust and Fraser's Logistics & Commercial Trust are focused on retail, and industrial & commercial properties respectively. Fraser's Hospitality Trust (comprising Fraser's Hospitality Real Estate Investment Trust and Fraser's Hospitality Business Trust) is a stapled trust focused on hospitality properties. In addition, the Group has two REITs listed on the Stock Exchange of Thailand. Fraser's Property (Thailand) Public Company Limited is the sponsor of Fraser's Property Thailand Industrial Freehold & Leasehold REIT, which is focused on industrial & logistics properties in Thailand, and Golden Land Property Development Public Company Limited is the sponsor of Golden Ventures Leasehold Real Estate Investment Trust, which is focused on commercial properties.

The Group is unified by its commitment to deliver enriching and memorable experiences to customers and stakeholders, leveraging its people, knowledge and capabilities from across markets to deliver value in its multiple asset classes

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For more information on Frasers Property, please visit [frasersproperty.com](https://frasersproperty.com).

**About Frasers Hospitality**

Frasers Hospitality, a member of Frasers Property Group, celebrates 22 years of offering memorable experiences to guests through its Gold-Standard serviced, hotel residences and boutique lifestyle hotels across Asia, Australia, Europe, the Middle East and Africa.

Growing from two properties in Singapore to more than 140 properties in over 70 cities, Frasers Hospitality is now one of the world’s largest and fastest-growing providers of serviced and hotel residences. Conceived with the lifestyle preferences of today’s discerning business and leisure travellers in mind, the global hospitality operator has three Gold-Standard serviced residences offerings – Fraser Suites, Fraser Place and Fraser Residence, a modern and eco-lifestyle brand, Modena by Fraser, and a design-led hotel residence brand, Capri by Fraser. In addition, it operates two brands of upscale boutique lifestyle hotels in the key cities of UK, Malmaison and Hotel du Vin.

With a remarkable list of accolades and awards as recognition of its success, Frasers Hospitality remains committed to anticipating and exceeding the evolving needs of executive travellers with continuous innovation and intuitive service, creating a second home for guests where staff feel like family and residents feel like community.

For more information on Frasers Hospitality, please visit [frasershospitality.com](https://frasershospitality.com).

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