

Industry first in Australia for Frasers Property Industrial ISO 9001 Quality Management System certification

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Frasers Property Industrial has achieved an industry first in Australia – ISO 9001 accreditation, a Quality Management System certification from the International Organisation for Standardization (ISO) across its industrial operating platform.

The company has attained the global qualification for acquisition, planning, design management, civil infrastructure and construction management and property and asset management services business units.

Reini Otter, Chief Executive Officer for Frasers Property Industrial comments, “This certification is a significant achievement and demonstrates global leadership. To be the first in Australia to achieve ISO 9001 Quality Management System certification across our end to end value chain demonstrates commitment towards running a functional and sustainable business.”

“We have set an industry benchmark and continue to strive for greater performance levels and customer service across the entire business. Setting an elevated standard for the quality, safety and efficiency of products, services and systems is an integral part of the business. We are restating to staff, customers and supply chain partners that we are committed to running a company to the very highest standards.”

ISO 9001 certification will help Frasers Property Industrial in eight key areas including:

- ◆ Build market differentiation and competitive advantage
- ◆ Independently prove the company’s claim to operational quality
- ◆ Reduce exposure to liability
- ◆ Improve internal management
- ◆ Increase efficiency, productivity and profit
- ◆ Improve customer retention and acquisition
- ◆ Deliver consistent outcomes that are measured and monitored
- ◆ Provide safety system compatibility

The ISO Quality Management System is the most widely used in the world. Companies seeking ISO 9001 certification need to develop and document operational planning and control processes; ensure they have resources to effectively and consistently follow these processes; continually monitor, report on and improve these processes to ensure it consistently meets all customer and regulatory requirements and above all, that senior management fully endorses and supports the Quality Management System.

Organisations are expected to systematically define and manage not just their processes, but also the interaction between them.

The International Organisation for Standardization is an independent, non-governmental, international organisation that develops standards to ensure the quality, safety and efficiency of products, services and systems.

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About Frasers Property Industrial

Frasers Property Industrial is a strategic business unit of SGX-listed Frasers Property Limited (together with its subsidiaries, the “Group”), a multi-national company that owns, develops, and manages a diverse and integrated property portfolio with total assets of approximately S\$37.6 billion as at 30 September 2019.

Frasers Property Industrial owns and manages industrial and logistics properties in Australia and Europe, and its portfolio includes logistics facilities, warehouses and production facilities in strategic locations. Frasers Property Industrial has approximately S\$5.2 billion of assets under management as at 30 September 2019 with integrated development, asset management and third-party capital management capabilities across the Group’s industrial and logistics markets in Australia, Germany, the Netherlands and Austria.

In addition, FPI provides property management services to Frasers Logistics & Industrial Trust (“FLT”), a REIT sponsored by the Group and managed by Frasers Logistics & Industrial Asset Management Pte. Ltd., which is part of Frasers Property Industrial. FLT has a portfolio of 91 logistics and industrial properties as at 30 September 2019, concentrated within major industrial and logistics markets in Australia, Germany and the Netherlands.

For more information on Frasers Property Industrial, please visit frasersproperty.com/industrial

About Frasers Property Limited

Frasers Property Limited (“Frasers Property” and together with its subsidiaries, the “Group”), is a multi-national company that develops, owns and manages a diverse, integrated portfolio of properties. Listed on the Main Board of the Singapore Exchange Securities Trading Limited (“SGX-ST”) and headquartered in Singapore, the Group has total assets of approximately S\$37.6 billion as at 30 September 2019.

Frasers Property's assets range from residential, retail, commercial & business parks, to industrial & logistics in Southeast Asia, Australia, Europe and China. Its well-established hospitality business owns and/or operates serviced apartments and hotels in over 70 cities across Asia, Australia, Europe, the Middle East and Africa. The Group is unified by its commitment to deliver enriching and memorable experiences to customers and stakeholders, leveraging its knowledge and capabilities from across markets and property sectors, to deliver value in its multiple asset classes.

Frasers Property is also the sponsor of three real estate investment trusts and one stapled trust listed on the SGX-ST. Frasers Centrepoint Trust, Frasers Commercial Trust, and Frasers Logistics & Industrial Trust are focused on retail, commercial & business parks, and industrial & logistics properties respectively. Frasers Hospitality Trust (comprising Frasers Hospitality Real Estate Investment Trust and Frasers Hospitality Business Trust) is a stapled trust focused on hospitality properties. In addition, the Group has two real estate investment trusts listed on the Stock Exchange of Thailand. Frasers Property Thailand is the sponsor of Frasers Property Thailand Industrial Freehold & Leasehold REIT, which is focused on logistics and industrial properties in Thailand and Golden Land Property Development Public Company Limited is the sponsor of Golden Ventures Leasehold Real Estate Investment Trust, which is focused on commercial properties.

For more information on Frasers Property, please visit frasersproperty.com.

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